# Gateshead Public Document Pack

# COMMUNITY SAFETY SUB OSC AGENDA

# Tuesday, 28 June 2016 at 1.30 pm in the Bridges Room - Civic Centre

From t	he Chief Executive, J	lane Robinson	
ltem	Business		
1.	Apologies		
2.	Minutes (Pages 3 - 26)		
	The minutes of the m	eeting held on 22 March 2016 are attached for approval.	
	The minutes of the Community Safety Board meetings held on 4 March 2016 and 22 April 2016 respectively are attached for information.		
3.	Constitution - For Information		
		e Committee and the appointment of the Chair and Vice Chair as neil for the current municipal year is as follows:-	
	Chair Vice Chair	Councillor Pauline Dillon Councillor Tom Graham	
	Councillors	Peter Craig Sonya Dickie Kevin Dodds Helen Hughes John McClurey Jim Turnbull Anne Wheeler	
4.	Role and Remit - F	or Information (Pages 27 - 28)	
	Report of the Chief E	xecutive and the Strategic Director, Corporate Services and	
5.	Update on FamiliesGateshead Programme		
	Presentation by Susa Troubled Families Co	n Butler, Service Manager – Gateshead Youth Offending Team and -ordinator	
6.	<b>The Council Plan - End of Year Assessment of Performance and Delivery</b> <b>2015/16</b> (Pages 29 - 40)		
	Report of the Chief E	xecutive and Strategic Director, Communities and Environment	
7.	Corporate Strategi	ic Tracker and Target Indicators - 2020 (Pages 41 - 44)	
	Report of the Chief E	xecutive and Strategic Director, Communities and Environment	

# 8. Community Safety Board - Partnership Plan 2016/17 (Pages 45 - 60)

Report of the Strategic Director, Communities and Environment

Contact: Helen Conway 0191 433 3993 helenconway@gateshead.gov.uk, Tel: 0191 433 3993, Date: Monday, 20 June 2016

# COMMUNITY SAFETY SUB OVERVIEW AND SCRUTINY COMMITTEE

# 22 MARCH 2016

**PRESENT:** Councillor T Graham (Vice-Chair)

Councillors B Coates, S Dickie, K Dodds, H Hughes, P Craig

# CSS.19/15 APOLOGIES

Apologies for absence were received on behalf of Councillors P Dillon and A Wheeler.

# CSS.20/15 MINUTES

The minutes of the meeting held on 12 January 2016 were approved as a correct record.

The minutes of the Community Safety Board held on 4 March 2016 were noted for information.

# CSS.21/15 NOVEL PSYCHOACTIVE SUBSTANCES – LEGAL HIGHS

The Committee received a presentation from Faye Codling, Platform and Peter Wright, Licensing and Trading Standards Gateshead Council on the increasing trend and impacts on the use of Novel Psychoactive Substances or Legal Highs.

RESOLVED - That the information be noted.

# CSS.22/15 OSC REVIEW – PREVENT FINAL REPORT

The Committee received the final report into the review for 2015/16 focussing on the Prevent agenda – one of the four key elements of the UK Government's Counter Terrorism Strategy (CONTEST).

The Committee has received a significant amount of evidence as part of the Review to help scrutinise the arrangements the Council and its partners have in place in order to support the delivery of the Prevent agenda within Gateshead. The Review focused on raising Committee's awareness and understanding of how Prevent is currently being delivered in order to help identify potential service gaps, areas of duplication and/or opportunities to work more effectively.

The CONTEST agenda sits under the remit of the CONTEST Board with support from the Prevent, Protect and Prepare Group. This multi-agency Group focuses on addressing issues associated with counter-terrorism and was established in 2011. The CONTEST Board has strong links to the Community Safety, Safeguarding Adults and Local Safeguarding Children's Boards. A range of partners are actively engaged in this area of work including: a range of internal services from Gateshead Council, Northumbria Police (both Central Area Command and Special Branch), Gateshead Housing Company, National Probation Service, Northumbria Community Rehabilitation Company, Newcastle Gateshead Clinical Commissioning Group, Gateshead College, South Tyneside Foundation Trust and intu.

As a reminder, the review focused particularly on:

- The arrangements the Council and partner agencies have in place to meet the Duty and to assess whether they meet best practice.
- The national guidance, its implications for the future of the service and our capacity to respond
- Whether there are service gaps, areas of duplication or opportunities to work more effectively and efficiently.

In order to achieve the outcomes, a series of evidence gathering sessions were organised, each one with a specific theme/focus. Sessions were designed in a way that allowed the Committee to hear evidence from a range of services and partners which are currently supporting the roll out of the Prevent agenda in Gateshead.

Evidence gathering session 1 took place in June 201 and set the scene. Evidence gathering session 2 took place in October 2015 and looked at the process of radicalisation. Evidence session 3 took place in January 2016 and looked at partnership working.

The Committee has received a great deal of evidence and information as part of this review. It is clear co-ordinated and partnership-orientated arrangements are in place to meet the statutory responsibilities, outlined in the national Prevent Duty Guidance, whilst in some areas, particularly in education, it was clear that the actions delivered in Gateshead could be seen as best practice.

There were no significant gaps identified in the current arrangements, although members felt it prudent that a self-assessment should be undertaken on regular basis to ensure that we continue to have strong and robust processes in place to safeguard those at risk of being drawn into extremism and to demonstrate that, as a Council, we are proactive in addressing future challenges.

Some slight concerns were expressed in relation to the following areas:

- Capacity of partners and Council services to continue to train practitioners in order to raise the profile of Prevent – particularly with even fewer resources at their disposal – but conveyed the need for continued partnership working in the future;
- Perceived lack of understanding and appreciation of all community and faith groups in Gateshead has the potential to restrict community cohesion and destroy confidence in local services;
- Greater challenge of negative and/or false stereotypes linked with terrorism (particularly with children and young people)
- Lack of general awareness of the local terrorism context within communities and neighbourhoods (and potentially amongst frontline practitioners), and
- Lack of awareness of Channel and Vulnerability Assessment Framework.

The review did identify a potential opportunity to utilise work developed by Gateshead College to cascade awareness to a wider range of recipients (e.g. exploration of how these tools could be used in primary and secondary schools as well as with local community and residents groups.

The following recommendations are proposed for this review and to provide a more structured framework, these recommendations have been aligned to the 3 themes identified in the national Prevent Duty Guidance: *Leadership, Working in Partnership and Capabilities.* 

- RESOLVED i) that the final report and draft recommendations be agreed
  - ii) that the final report be submitted to Cabinet for consideration and approval
  - iii) that the Committee agreed to receive a six monthly update in relation to the progress made against delivering the draft recommendations.

# CSS.23/15 COMMUNITY SAFETY BOARD – PARTNERSHIP PRIORITIES 2016/2017

The Committee received a report which provided an overview of the draft strategic priorities proposed by the local Community Safety Board for 2016/17.

Committee members have received several updates throughout the last twelvemonths to provide an overview of progress made against the current priorities for 2015/16, which are:

- Protecting Vulnerable Groups;
- Tackling Crime and ASB;
- Addressing Re-offending, and
- Tackling the Drivers of Crime and ASB

Similar to the process in previous years, once the strategic priorities are agreed for 2016/17, a Partnership Plan will be subsequently produced, which sets out how the Community Safety Board intends to deliver against the Partnership Plan for 2016/17 to Community Safety OSC Sub-Committee in June 2016 for approval.

Based on the findings outlined in the latest Strategic Assessment for 2016/17, the Community Safety Board has identified three strategic themes coupled with a number of sub-priorities. These include:

- Prevent Crime, Re-offending and ASB to Reduce Demand on Services
- Protect and Support Vulnerable Victims and Persons
- Addressing Key and Emerging Threats

A number of cross cutting themes have also been identified:

- FamiliesGateshead
- Early Intervention and Prevention (All Ages)
- Improving Community Confidence in Services
- Tackling Complex and Multiple Needs

- Multi-Agency Safeguarding Hub (MASH)
- Substance Misuse (Drugs and Alcohol)

As part of its statutory duty, the Board is required to undertake a series of public consultations in relation to the draft strategic priorities to ensure that the issues identified are based on local residents needs and includes consultation with:

- Partners and Council services represented on the Community Safety Board and its formal Sub-Groups
- Members of Communities Portfolio
- Portfolio Holder for Community Safety
- Local Councillors and Residents
- Members signed up to the Council's ViewPoint

An online consultation has been included within the Council Consultation Portal which can be accessed through the council website or on the following link: <u>https://consultation.gateshead.gov.uk/kms/dmart.aspx?noip=1&strTab=PublicDMart</u> and will be live for partners and residents to complete until 1 April 2016. The results will be analysed and fed into the final Partnership Plan which will be presented to the Community Safety Board for approval on 22 April 2016.

- RESOLVED i) that the information be noted
  - ii) that the Partnership Plan for June 2016 be received and agreed
  - iii) that regular updates in relation to the action taken in relation to the strategic priorities (as per the OSC Workplan 2016/17) be submitted to the OSC

# CSS.24/15 ANNUAL WORK PROGRAMME

The Committee received the provisional work programme for the Community Safety Overview and Scrutiny Committee for the municipal year 2016/17.

- RESOLVED i) that the Committee endorsed the provisional work programme for 2016/17 and agreed to refer it to Council on 26 May 2016 for agreement.
  - ii) that further reports will be brought to the Committee to identify any additional issues which the Committee may be asked to consider.

# COMMUNITY SAFETY BOARD

#### 4 MARCH 2016

#### PRESENT:

#### **Responsible Authority Members/Representative**

Cllr Gary Haley (Chair) Steve Anderson Barrie Joyce Karin O'Neil Liz Hogg Mary Burns		Cabinet Office, Gateshead Council Tyne and Wear Fire and Rescue Northumbria Police NPS DV Forum Newcastle Gateshead CCG
Mary Burns	-	Newcastle Gateshead CCG

#### Partners/Officers

Mark Warcup	-	Chair, Domestic Homicide Review
Julie Crichton	-	Safer Communities
Gemma Thompson	-	Safer Communities
Neil Bouch	-	The Gateshead Housing Company
Joy Evans	-	Public Health
Adam Lindridge	-	Care, Wellbeing and Learning
Helen Conway	-	Corporate Services and Governance

# 1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Ritchie Jackson, Steve Hails, Dave Escott, Martyn Strike, Val Hall, Susan Butler, Alice Wiseman, Chris Piercy and Esther Ward.

#### 2. MINUTES

The minutes of the last meeting held on 30 October 2015 were agreed as a correct record.

# 3. MATTERS ARISING

There were no matters arising.

# 4. CSB ACTION LOG - OUTSTANDING ACTIONS

Adam Lindridge reported that all outstanding actions had now been completed and he is in the process of setting up a task and finish group and will email partners for nominations.

# 5. PARTNER UPDATES

**Northumbria Police** - the Board received an update of the policing summary for January/February 2016 for Gateshead Central, Gateshead East, Gateshead South and Inner and Outer West.

**Public Health** - the Board received an update on the drug and alcohol treatment service activity and policy updates. Members of the Board were invited the official opening of the new Gateshead Evolve premises on 23 March 2016, an official invitation will follow separately.

**The Gateshead Housing Company -** the Board received an update on housing issues including updates on:-

- Recent Government announcements and the impact of Council housing
- Savings proposals
- Reallocation of Housing Functions
- Partnership Activity

**Tyne and Wear Fire and Rescue Service Update** - the Board received an update on recent activity within the borough from the Tyne and Wear Fire and Rescue Service.

**Northumbria CRC Update** - the Board received an update from the CRC and in particular that the CRC will remain in their Gateshead premises until 30 June 2016.

**Families Gateshead Update - Phase 2 -** the Board received an update on the progress to date on phase 2 of the national Troubled Families Programme and performance data,

Youth Offending Team (YOT) Performance Quarter 3 (2015/2016) - the Board received the performance report for quarter 3, in line with the reports provided to the Youth Justice Board on a quarterly basis.

RESOLVED -

- i) that the information be noted
- ii) that further updates will be provided to future meetings of the Board

# 6. CRIME, CONFIDENCE AND ASB SUB GROUP

Board members received an update on the work of the ASB, Crime and Confidence Sub-Group. The Sub-Group is responsible for developing proactive, intelligence led approaches to reducing crime and ASB in Gateshead in order to improve residents' confidence and quality of life. The following areas of work were identified:-

- Safer Neighbourhoods review
- Northumbria PCC Supporting Victims Fund 2016-17
- Public Space Protection Order Bensham
- Operation Forager
- Hate Crime Strategy
- Problem Solving Training
- Youth ASB and Disorder
- Task and Finish Groups and
- Beat the burglar

RESOLVED -

that the information be noted

ii) that further updates be provided to future meetings of the Board

# 7. SUBSTANCE MISUSE SUB-GROUP UPDATE

The Board received an update on the work of the Substance Misuse Sub Group.

The following areas of work were reported:-

i)

- Terms of reference of the sub-group
- Substance Misuse Strategy Development
- Drug Related Deaths 2015
- Novel Psychoactive Substances (NPS)

i)

ii)

- Drugs Management Protocol
- Take Home Naloxone, and
- Public Health England National Alcohol Licensing Project

The Board were advised that a separate report on Drug Related Deaths will be brought to a future meeting of the Board.

RESOLVED -

that the information be noted that further updates be provided to future meetings of the Board

# 8. DOMESTIC ABUSE EXECUTIVE FORUM GROUP UPDATE

The Board received an update on the work of the Domestic Abuse Executive Forum Group.

The following areas of work were reported:-

- General overview of the Forum
- Multi Agency Tasking and Co-ordination (MATAC)
- Domestic Violence Statistics
- Domestic Violence Champions

- White Ribbon Event 2015
- Multi Agency Training on Domestic Abuse
- Coercive Control Guidance
- Stranger Stalking Consultation
- Future Developments

RESOLVED -

- i) that the information be noted
- ii) that further updates will be provided to future meetings of the Board

#### 9. DOMESTIC HOMICIDE REVIEW

The Board were provided with a comprehensive update in relation to the Domestic Homicide Review of Adult C that has recently been completed in Gateshead and seeks necessary approvals from the CSB to submit the Overview Report and supporting documents to the Home Office Quality Assurance Panel.

The final Overview Report has been completed, which brings together and draws overall conclusions from the information and analysis contained within the Individual Management Reviews. Its sets out partner involvement with the victim and perpetrator and identifies a range of national, local and individual recommendations.

The DHR Panel concluded that the homicide could not have been predicted or prevented because it was not known that the couple were or had an intimate relationship - and even if agencies had known, the perpetrator would have most likely have been considered of low-risk violence to others in a domestic setting. The victim was found to be a repeat victim of domestic abuse and the MARAC procedures had all been used effectively.

The full DHR Overview Report and supporting documents were also provided to Board members for information.

Upon receiving the Overview Report and supporting documents in relation to a DHR, the Community Safety Board is required to:

- agree the content of the Overview Report and Executive Summary for publication, ensuring that it is fully anonymised (apart from including the names of the Review Panel Chair and members);
- make arrangements to provide feedback to staff, family members and the media, as appropriate;
- endorse the Overview Report and supporting documents;
- submit a copy of the Overview Report and supporting documents to the Home Office Quality Assurance Panel for approval, and
- ensure the documents are not published until clearance has been received from the Home Office Quality Assurance Panel.

Liz Hogg and Mark Warcup agreed to meet up separately outside of the Board and make some minor amendments to the document.

The Board were also updated the work is still ongoing in relation to the DHR into S Garba and as soon as the information has been received an update will be given to the Board.

- RESOLVED -
- i) that the information be noted
- ii) that the submission of the report to the next Home Office Quality Assurance Panel be agreed
- iii) that further updates be provided to a future meeting of the Board in relation to the progress made by partners against the local recommendations

# 10. CRIME TREND PROJECTIONS - IQUANTA

The Board received an overview of the latest crime and disorder performance obtained from iQuanta to support the Strategic Assessment process and to also assist in the preparation of the draft strategic priorities for the partnership to consider in 2016/17.

iQuanta is a Home Office analysis reporting tool that provides up-to-date data and information on a range of Policing and Community safety performance issues. Five charts have been used to help compare the statistics: volume of crime, most similar family groups, Northumbria average, 12 month projections and significant change.

iQuanta monitors crime trends in Gateshead over a three year period and provides direct comparisons with the previous/current quarters, YTD and 12 month performance periods.

Peer comparisons in iQuanta are made using Most Similar Family Groups (MSFGs), which provide a benchmark for comparison of crime rates and other indicators with similar areas elsewhere in England and Wales.

MSFGs are calculated using socio-demographic and geographic variables which is strongly linked to crime, fear of crime or disorder.

In Gateshead, we are compared with the following 14 MSFGs:

- Cleveland Stockton-on-Tees
- Durham Darlington
- Greater Manchester Bolton
- Gwent Newport
- Humberside North East Lincolnshire
- Kent Thanet
- Lincolnshire Lincoln

- Merseyside Wirral
- Northumbria North Tyneside
- Northumbria Sunderland
- South Yorkshire Sheffield
- Staffordshire Stoke-on-Trent
- Suffolk Ipswich
- West Yorkshire Bradford

# RESOLVED - i) that the information be noted

ii) that further updates be provided to a future meeting of the Board

# 11. PARTNERSHIP STRATEGIC ASSESSMENT

The Board received a presentation and report on performance, key findings and horizon scanning in relation to the performance framework for 2016/17.

The increases in reported crime and disorder highlighted within the Strategic Assessment heightens the need for a more robust Performance Management Framework to help drive Community Safety Board activity in 2016/17.

Although the majority of measures do remain fairly similar to those measured in previous years - these have been scaled back to include only those indicators that can drive performance and have been guided by the initial findings outlined within the Strategic Assessment.

It is hoped that the indicators provide a good indication of performance across each of the strategic priorities and will enable the Board to proactively task sub-groups to address areas/issues that warrant increased action/attention.

The layout and scope of the latest Framework will be different to previous years to try and provide a greater variety of data and information for the Board to interrogate and scrutinise. This will include direct comparisons, where possible, with our Most Similar Family Groups as well as our comparative performance across Northumbria and the region. Efforts have also been made to predict future performance based on 3, 6 and 12 month seasonal trends (for crime and perception indicators) as well as identifying any statistically significant outliers.

It is proposed that, where possible, each sub-group will be allocated relevant performance indicators and will report to the Board, on a quarterly basis.

- RESOLVED i) that the information be noted
  - ii) that each sub-group will be allocated relevant performance indicators to report to the Board on a Quarterly basis
  - iii) that further reports will be brought to future meetings of the Board

# 12. GATESHEAD COUNCIL - DOMESTIC ABUSE REVIEW

The Board were advised that Alison Elliott is leading on this following on from the case study in 2012-2013 by the Council's Overview and Scrutiny Committee. A single referral pathway is being developed with workshops currently being arranged and set up for partners to attend.

Invitations and further details will be provided to partners in due course.

- RESOLVED -
- that the information be noted
- ii) that further reports will be brought to future meetings of the Board

# 13. MULTI AGENCY SAFEGUARDING HUB (MASH)

i)

The Board received a report which provided a comprehensive update in relation to Multi Agency Safeguarding Huh (MASH) that has been established by Gateshead Council and Northumbria Police in collaboration with a range of partner agencies in order to support and protect vulnerable adults within the Borough. The report also included a brief update in relation to Operation Encompass as well as a summary of the evaluation undertaken by Newcastle University.

RESOLVED - that the information be noted.

# 14. ANY OTHER BUSINESS

There were no items of any other business raised,

# 15 DATE AND TIME OF NEXT MEETING

The next meeting will be held on **Friday 22 April 2016** at **10.00 am** at Gateshead Civic Centre.

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# COMMUNITY SAFETY BOARD

## 22 APRIL 2016

#### PRESENT:

#### **Responsible Authority Members/Representative**

Cllr Gary Haley (Chair)-Steve Anderson-Richie Jackson-Martyn Strike-Liz Hogg-Mary Burns-	Cabinet Office, Gateshead Council Tyne and Wear Fire and Rescue Northumbria Police Northumbria CRC DV Forum/HMCTS Newcastle Gateshead CCG
Partners/Officers	
Julie Crichton -	Care, Wellbeing and Learning
Susan Butler -	Gateshead YOT/FIT
Michael Robson -	Northumbria Police
Peter Wright -	Communities and Environment
Joy Evans -	Public Health
Adam Lindridge -	Care, Wellbeing and Learning
Nicola Johnson ` -	Care, Wellbeing and Learning
Helen Conway -	Corporate Services and Governance

# 1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Esther Ward, Karen O'Neil, Chris Piercy and Alice Wiseman.

#### 2. MINUTES

The minutes of the last meeting held on 4 March 2016 were agreed as a correct record with the amendment that Liz Hogg be amended to Karen O'Neil under item 9 'Domestic Homicide Review'

#### 3. MATTERS ARISING

There were no matters arising.

# 4. CSB ACTION LOG - OUTSTANDING ACTIONS

Adam Lindridge reported that all outstanding actions had now been completed and the action log is up to date.

# 5. PARTNER UPDATES

**Northumbria CRC Update –** the Board were advised that the CRC continues to look for a suitable property as there is an agreement that the CRC will leave its current premises by 30 June 2016.

The CRC will have reduced its staffing levels from over 250 down to 160 by the end of April 2016. This will continue to create challenges as the CRC move forward. The middle management numbers have been reduced by around 50%. The CRC will continue to attend all partnership commitments to the level it has done so previously.

The CRC continues to support the MASH initiative in Gateshead and discussions are continuing to further develop the partnership working in this important area of multi-agency practice.

**National Probation Service –** the Board were advised that as part of the NPS estates strategy, the Blaydon Probation office has closed and local delivery unit staff are now based at the Gateshead Office where all offender appointments will be held. This will represent a change for offender reporting to the single site from across the borough.

**Northumbria Police –** the Board received an update of the policing summary for March/April 2016 for Gateshead Central, Gateshead East, Gateshead South and Inner and Outer West.

**Public Health –** the Board were advised on developments in the drug and drug and alcohol treatment service and an update on the Public Health England Licensing Pilot (Gateshead is a pilot site).

**Tyne and Wear Fire and Rescue** – the Board were advised of the End of Year Commentary for the Gateshead district which was split into:-

- Injuries from Accidental Dwelling Fires Service Performance 2015/16
- Primary Fires Involving Road Vehicles District Performance 2015/16
- Accidental Kitchen Fires in Dwellings Service Performance 2015/16
- Accidental Non Kitchen Fires in Dwellings Service Performance 2015/16
- Number of Deliberate Secondary Fires Service Performance 2015/16
- Number of False Alarm Calls due to Automatic Fire Alarms from Non-Domestic Premises District Performance 2015/16 and
- Total Number of False Alarm Calls due to Automatic Fire Alarms, either by person responding the an alarm actuated by Fire Detection Equipment or Fixed Firefighting Equipment from Domestic Premises – District Performance 2015/16

**Youth Offending Team –** the Board received the Quarter 4 Performance for January to March 2016 and the Families Gateshead progress report to date.

RESOLVED -

i) that the information be noted

ii) that further updates will be provided to future meetings of the Board

# 6. ASB, CRIME AND CONFIDENCE SUB GROUP UPDATE

The Board received a report updating on the work of the ASB, Crime and Confidence Sub-Group. The sub-group is responsible for developing proactive, intelligence led approaches to reducing crime and ASB in Gateshead in order to improve resident's confidence and quality of life.

The following areas of work were identified and an update was presented to the Board:-

- Changes to Gateshead Neighbourhood Policing Teams
- Safer Neighborhood's Review
- Gateshead ASB Policy
- Public Space Protection Orders
- Graffiti
- Partnership Events ASB Training
- ASB Volunteers Project

RESOLVED -

- i) that the information be noted
- ii) that further updates be provided to future meetings of the Board

# 7. SUBSTANCE MISUSE SUB-GROUP UPDATE

The Board received an update on the work of the Substance Misuse Sub Group.

Steve Gilbert, the Integrated Offender Management (IOM) Manager from the Community Rehabilitation Company has been appointed as Vice Chair of the Substance Misuse Sub-Group.

At the last meeting, a discussion took place around the future role of the Sub-Group to ensure that it remains fit for purpose. Representatives suggested that the Sub-Group focuses on the following issues:

- Remain responsible for delivery/strategic implementation of the Substance Misuse Strategy and Action Plan.
- Have oversight of the Drug-Related Death (DRD) Group and delivery of the subsequent Misuse Strategy and Action Plan (as per lessons learnt/recommendations outlined within the DRD Annual Report).
- Receive updates from partners about what they are doing and/or planning to tackle substance misuse within Gateshead.
- Review and critically analyse performance data in relation to treatment services (for both the adult and young people's service).
- Develop activity to proactively change drinking culture particularly with

regards to supermarkets.

- Have oversight of the HALO (Health as a Licensing Objective) Project that is currently being piloted within Gateshead.
- Receive information relating to alcohol and drug-related crime figures and alcohol-related/attributable hospital admissions data.
- Be responsive to media and communication issues including developing a range of engagement strategies/plans throughout the year.
- Have oversight of the Cardiff Model data, working closely with Accident and Emergency and other health institutions.
- Receive updates from Balance, the regional Alcohol Office, in respect of campaigns, lobbying, Alcohol champions and Crime and Disorder Groups

To date in 2016, there have been five potential DRD's which the DRD Panel are looking into. These deaths will not be classed as actual DRDs until post mortems are received from the Coroner's office.

To date in 2016, there have been three suicides which the DRD Panel are exploring in greater detail to identify and lessons learnt.

Training sessions for frontline professionals on Novel Psychoactive Substances (NPS) are ongoing during April and May 2016. The Government have announced the Psychoactive Substances Act, which was due to come into effect on 6 April 2016, has been postponed, further information will be provided to partners in due course.

Staff from Community Safety met with the Lead Consultant at the QE Hospital to discuss Cardiff Model data following a significant dip in the number (and quality) of assault questionnaires being completed by Accident and Emergency staff.

A number of actions have been taken forward following the meeting which should see an improvement in the data collected:

- Revised, shortened questionnaire
- Appointment of a Cardiff Data Champion in A&E
- Regular training sessions with staff
- Posters and flyers for A&E highlighting the scheme and to promote the usefulness of the data

Since the roll out of take home naloxone kits in Gateshead there has been one incident where the kit has been used – and a potential drug-related death subsequently prevented.

RESOLVED -	i)	that the information be noted
	::\	that further undetee he provided to futu

ii) that further updates be provided to future meetings of the Board

# 8. DOMESTIC ABUSE EXECUTIVE FORUM GROUP UPDATE

The Board received an update on the work of the Domestic Abuse Executive Forum Group.

The following areas of work were reported:-

i)

- General overview of the Forum
- Multi Agency Tasking and Co-ordination (MATAC)
- Independent Domestic Violence Adviser Service
- Ofsted Inspection
- National Violence Against Women and Girls Strategy
- OPCC Training Standard

RESOLVED -

- that the information be noted
- ii) that further updates will be provided to future meetings of the Board

## 9. TASK AND FINISH GROUPS UPDATE – YOUTH RELATED ASB AND MOTORCYCLE ASB

The Board were provided with an update in relation to the time-limited Task and Finish groups which were set up in March 2016 to look at Youth related ASB and Motorcycle ASB.

The Motorcycle ASB Task and Finish Group is chaired by Inspector Darren Sweeny, with representations from Community Safety, Communications, Transport Strategy and The Gateshead Housing Company.

To date, the following actions have taken place:

- Hotspot maps using analytical data and complaints received have allowed partners to direct resources to the most affected areas;
- Visits to hotspots have taken place;
- An action plan for each site has been drawn up which considers measures that could deter offenders and reassure the public – such as signage, access controls/traffic calming measures;
- Leaflets have been delivered to households in and around the affected areas. The leaflets encourage residents to report any issues relating to motorcycle ASB to Police, including details of offenders;
- Land in the west and inner west areas where problems have been reported has been identified as private land and the owners contacted for action in conjunction with Police and Transport Strategy;
- The Gateshead Housing Company will be targeting tenants in areas identified as hotspots to encourage the reporting of suspected individuals involved in this type of ASB and also warning anyone involved of the possible consequences for their tenancies;

- Members of the public have sent photographs to the Community Safety Team of individuals caught riding motorbikes illegally. These images were circulated by NPT internally leading to identification and enforcement action which is currently ongoing;
- Transport Strategy and Neighbourhood Policing (NPT) are looking at joint action to be undertaken at weekends to apprehend further perpetrators;
- The Community Safety Team will alert NPT of problem locations on a daily basis – NPT will then visit the areas in their problem response van;
- A press release has been issued which details how the Community Safety Partnership are tackling the issue and reassuring the public of action being taken to maintain public safety;
- NPT currently have action underway in relation to a number of identified individuals suspected of being involved in Motorcycle ASB, and
- Repeat offenders of Motorcycle ASB will be referred to the ASB Panel for potential formal action.

Next steps include, identifying approximately £2k of funding to enable partners to erect further signage in hotspot areas. The Communications team will look at promoting the effective partnership work undertaken and resulting enforcement action. Work will continue to take place throughout the lighter nights/summer period – when motorcycle complaints peak. An evaluation of this project will be undertaken in six months' time.

The Youth-related ASB Task and Finish Group is chaired by Inspector Mick Robson, with representation from Community Safety, Youth Services, Youth Offending, Education Gateshead, Private Sector Housing, Volunteers, The Gateshead Housing Company, Youth Assembly and Platform Gateshead.

Currently, there is very limited youth provision available (detached and facilities) to engage young people who are hanging around on the street. Upon reviewing complaints received by partners in relation to youth-related ASB, there are several areas across Gateshead where large groups (in one location in excess of 40) are congregating and often causing ASB. The Group is looking at developing an approach on how partners respond to youth-related ASB across Gateshead.

As a short-term way forward, when complaints of youth-related ASB are received by all partners and Council services, they will alert the NPT Inspector who will then task Police to visit the area and assess the problem within 24 hours of it being referred.

If there is deemed to be an ASB-related problem in the area, the issue will be referred to the most relevant multi-agency meeting for further action (e.g. Neighbourhood Tasking).

If there is not an ASB problem in the area, NPT will provide feedback to the original agency or complainant and work with them to devise a way forward.

It is hoped that this approach should mean a more reactive and rapid response to complaints and a proper real time assessment of a situation. It should also provide the original agency or complainant with timelier updates and reassurance that activity is taking place in direct response to the complaint.

The Board were advised that the lack of youth provision and facilities in Gateshead may result in an increase in complaints to services and Councillors and a possible increase in people feeling unsafe due to young people congregating. Through identifying hotspot locations for youth-related ASB through the agreed actions it is hoped that the police can be more proactive in tasking resources into key areas. In addition, a 'process map' is currently being developed, which includes what is currently available for young people and will be shared with Board members for information.

RESOLVED - i)	that the information be noted
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- ii) that consideration be given to see if the funding for signage could be met through the Community Safety Board's budget
- iii) that further updates from both Task and Finish Groups be provided to future meetings

# 10. TASK AND FINISH GROUP – DOMESTIC HOMICIDE REVIEW

The Board received an update in relation to the time-limited Task and Finish Groups that were established in relation to Domestic Homicide Reviews (DHRs).

# Update – Adult B

In January 2015, the Board agreed to undertake a Domestic Homicide Review in relation to Adult B, which ended in February 2016. The Board received details of the Overview Report and Action Plan pertaining to this DHR at the last Board meeting on 2 March 2016 and, pending some minor adjustments raised by colleagues from the National Probation Service, it was agreed to submit these documents to Home Office DHR Quality Assurance Panel for approval. These were submitted and a final decision outcome is expected on Wednesday 22 June 2016.

# Update – Adult C

In September 2015, the Board agreed to undertake a Domestic Homicide Review in relation to Adult C. The DHR Panel met for the first time in early December 2015 to set the Terms of Reference and Scope of the Review. Information was also sourced from partners and Council services in respect of any interaction with victim and/or perpetrator, within a two-year period prior to the death – which revealed the victim and perpetrator were not known to a significant number of services. Final chronologies have been requested by the Chair and a further meeting has been arranged to take place in May 2016.

RESOLVED - i) that the information be noted

ii) that further updates be provided to future meetings of the Board

# 11. COMMUNITY SAFETY BOARD PARTNERSHIP PLAN 2016/2017

The Board received a report seeking the endorsement of the Partnership Plan 2016/17 which provides details of the strategic themes and priorities that have been identified for the Community Safety Board to deliver against throughout the next 12 months.

The Community Safety Board has a statutory duty under the Crime and Disorder Act 1998 to produce an annual intelligence-led Strategic Assessment and Partnership Plan. The Strategic Assessment is a detailed analysis of key crime, disorder and anti-social behavior issues within Gateshead in order to assist in setting future community safety priorities for the Board. The Partnership Plan beings together these findings and sets out the strategic priorities that the Board will focus upon in the forthcoming year.

The current strategic priorities for 2015/16 are:

- Tackling Crime and ASB
- Addressing Re-offending
- Protecting Vulnerable Groups
- Addressing the Drivers of Crime and Disorder

The Strategic Themes and Priorities identified for 2016/17 are:-

- Prevent Crime, Re-offending and ASB
- Protect and Support Vulnerable Victims and Persons
- Addressing Key and Emerging Threats and a number of cross cutting issues that were found to impact on all of the above themes and portfolios and include:
- FamiliesGateshead Programme
- Early Intervention and Prevention
- Improving Community Confidence in Services
- Tackling Complex and Multiple Needs
- Substance Misuse (Drugs and Alcohol)
- Dual Diagnosis and Mental Health

The actions associated with the Partnership Plan will be formally scrutinised through the Community Safety Overview and Scrutiny Sub-Committee that was established in 2014/15 to ensure the Board is delivering its necessary functions linked with crime and disorder.

RESOLVED -

- i) that the information be noted
- ii) that the Partnership Plan for 2016/17 be endorsed
- that regular updates on activity undertaken and progress made towards achieving the strategic themes and priorities be reported to future meetings of the Board

# 12. HATE CRIME UPDATE (INCLUDING PLAN 2016/17)

The Board received the refreshed Gateshead Hate Crime Plan 2016/17 along with an update in relation to the work carried out by the local Hate Crime and Tension Monitoring Group within Gateshead.

The Hate Crime Plan identifies three strategic themes for delivery in 2016/17. These include:

- Reporting Hate Crime
- Case Management, and
- Prevention through Education

A multi-agency Action Plan has also been developed on behalf of the Board to help deliver the themes outlined within the Hate Crime Plan. The Action Plan is to be monitored and reviewed on an annual basis and will be reported to the Board as part of the ASB, Crime and Confidence Sub-Group Update.

The Terms of Reference for the Hate Crime and Tensions Monitoring Group has been refreshed. Partner agencies and internal Council services attending the group have since recognised that due to the good partnership working that exists couple with the improved changes to case management through ARCH that the process is no longer fit for purpose. As a result, the Group has changed its focus and, in recent months, has moved away from discussing all cases and focuses on identifying possible tensions and cohesion issues (linked with hate crime and wider incidents). The Group will still have oversight of all hate crime issues within the Borough and will be responsible for the delivery.

Acting Sergeant David Burton from the Central Community Engagement in Northumbria Police has been appointed as the Chair of the Hate Crime and Tensions Monitoring Group and the membership of the Group has been refreshed to ensure that the most appropriate representation from partners, services and voluntary sector organisations are present.

Show Racism the Red Card and GemArts have committed deliver work within the Borough in 2016/17. This includes roll out of training sessions to frontline professionals as well as delivering a school and community based arts project that will promote and explore cultural diversity within Gateshead.

Safe Newcastle, the administrator of the ARCH Hate Crime Recording System across Northumbria, has agreed no financial contribution will be required from Gateshead Community Safety Board for its use for 2016/17. Discussions will take place with representatives from Safe Newcastle through the next 12 months to ascertain if a future payment is required beyond 2016/17 (and a future options report will be submitted to the Board, as necessary)

- RESOLVED i) that the information be noted
  - ii) that the draft Hate Crime Plan 2016/17 be approved
  - iii) that future updates on Hate Crime be submitted in due course

# 13. OPERATION ENCOMPASS/MASH EVALUATION

The Board received a presentation and progress update on Operation Encompass and the evaluation of the MASH.

- RESOLVED -
- i) that the information be noted
- ii) that future updates be provided to future meetings of the Board

# 14. DRUG RELATED DEATH ANNUAL REPORT 2015

The Board received the Drug-related Death (DRD) Annual Report for 2015.

The report provides:

- An overview of drug-related deaths nationally;
- The Gateshead drug-related deaths process;
- Gateshead drug-related deaths in numbers;
- Key themes arising from the deaths; and
- Key actions and recommendations for 2016/17

RESOLVED -

- i) that the information be noted
  - ii) that further updates on the actions outlined within the Annual Report be reported to future meetings of the Board

# 15. MULTI AGENCY PUBLIC PROTECTION ARRANGEMENTS (MAPPA)

The Board received the latest MAPPA Annual Report and local statistics regarding referrals to MAPPA. An update regarding Strategic MAPPA Board representation, MAPPA training and any current issues with attendance or participation in local Level 2 and Level 3 MAPPA meetings were also highlighted to the Board.

Whilst any agency can refer cases into MAPPA, across Northumbria, referrals are made in the main by Police, National Probation Service, NTW NHS and YOT. The South of Tyne breakdown of referrals and screening panel decision were also provided to Committee.

The current list of single points of contact identified by each agency were presented to the Board. Senior Managers from individual agencies are asked to review their organisation representation to ensure that staff with the correct level of authority are invited to attend. Updates on representatives and their contact details should be sent to: <u>NENPS.northandsouthoftyne.MAPPA@probation.gsi.gov.uk</u>

RESOLVED - i) that the information be noted ii) that further updates be presented to the Board to future meetings

# 16. INFORMATION ONLY ITEMS

The Board received the following items for information:-

- CSB Work Plan 2016/17
- CSB Action Log 2016/17
- OSC Minutes 22 March 2016
- Final Community Safety Sub OSC Report on Prevent Duty
- Letter from Police and Crime Commissioner

# 17. CONSULTATION ITEMS

There were no consultation items to report.

# 18. PROGRAMME OF FUTURE MEETINGS

The Board were advised that the programme of future meetings had been agreed with the Chair.

Date	Time	Room
Friday 1 July 2016	10.00 am – 12 noon	Whickham Room
Friday 16 September 2016	10.00 am – 12 noon	Whickham Room
Friday 11 November 2016	10.00 am – 12 noon	Blaydon Room
Friday 27 January 2017	10.00 am – 12 noon	Whickham Room

# **19. DATE AND TIME OF NEXT MEETING**

Friday 1 July 2016 at 10.00 am in the Whickham Room, Civic Centre

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COMMUNITY SAFETY OVERVIEW AND SCRUTINY SUB-COMMITTEE 28 June 2016

TITLE OF REPORT:	Role and Remit
REPORT OF:	Jane Robinson, Chief Executive Mike Barker, Strategic Director, Corporate Services and Governance

#### Summary

The report sets out the remit and terms of reference of the Sub - Committee as previously agreed by the Cabinet and the Council.

#### Background

 Article 6 of the Council's Constitution sets out the aims and objectives of the scrutiny function in Gateshead Council. In particular it should be an integral part of the Council's framework and a constructive process which works alongside other parts of the Council's structure, contributing towards policy development. Importantly it will enhance rather than duplicate activity and it will look to broader issues affecting local people rather than just internal Council issues.

#### **Role / Remit/ Terms of Reference**

- 2. The Community Safety Overview and Scrutiny Sub-Committee is a Sub Committee of the Communities and Place Overview and Scrutiny Committee and its remit / terms of reference is set out below:-
  - To perform the Overview and Scrutiny role in relation to the safety of communities and people in the Borough, including the functions of the crime and disorder committee as set out in the Local Government Act 2000 and associated regulations.
- 3. The legislation (Section 19 of the Police and Justice Act 2006) requires local authorities to establish a committee with power to review and scrutinise the decisions and actions of the responsible authorities on a Crime and Disorder Reduction Partnership
- 4. The role of the Committee is to act as the "critical friend" of the Partnership providing it with constructive challenge at a strategic level rather than an operational level. This role will involve:-

- considering the actions undertaken by the responsible bodies on the Partnership and
- making reports and recommendations to the local authority with regard to those functions.
- responsibility for considering any Councillor Calls for Action (CCfA) in line with the Council's protocol.
- 5. The Sub- Committee may therefore :-
  - Review decisions, holding decision makers to account
  - Call in executive decisions in accordance with the procedure set out in the Overview and Scrutiny Committee rules
  - Contribute to the policy making process
  - carry out Policy reviews agreed as part of the service planning cycle
  - Advise Cabinet as part of the Council's performance management system
  - have a role in scrutinising and developing the Council's Improvement Programme
  - Examine the Schedule of Decisions

# Recommendation

6. The Sub - Committee is asked to note its role / remit and terms of reference.



# TITLE OF REPORT: The Council Plan – Year End Assessment of Performance and Delivery 2015/2016

REPORT OF: Jane Robinson, Chief Executive Paul Dowling, Strategic Director, Communities & Environment

#### SUMMARY

This report provides the year end assessment of performance for 2015/2016. It provides an update on the performance and delivery of the Council Plan 2015-2020.

#### Background

- 1. The report forms part of the Council's performance management framework and gives an overview of progress for the priorities appropriate to the Community Safety Overview and Scrutiny Sub Committee.
- 2. The year end performance report monitors progress against the Council Plan 2015-2020.
- 3. Following significant changes in the national policy landscape and the challenging financial climate the Council has, and is still facing, a new approach to the Council Plan was developed as part of the strategic planning framework.
- 4. The new Council Plan 2015-2020, which was approved by Cabinet on the 14 July 2015, will enable the Council, along with partners to be better placed to achieve positive outcomes for the people of Gateshead and deliver the ambition of Vision 2030 over the next 5 years.
- **5.** Gateshead's Sustainable Community Strategy Vision 2030 was also refreshed and approved by Cabinet on 3 November 2015.

# Five Year Target Setting 2015/16 – 2019/2020

6. Five year targets were set as part of the Council's Performance Management Framework, for the period 2015/2016 to 2019/2020 to enable performance to be monitored to ensure continuous improvement. These targets were approved by Cabinet on 14 July 2015.

#### **Delivery and Performance**

- 7. The year end 2015/2016 assessment of performance report relates to the remit of the Community Safety Overview and Scrutiny Sub Committee and focuses on achievements, areas identified for improvement and future actions.
- 8. Progress as to how well the Council is performing in relation to the 2015/16 targets set where information is available at the year end stage is also reported in this report.
- 9. Progress as to how well the Council is performing in relation to the equalities objectives where information is available at the year end stage is also reported in this report.

## Recommendation

- 5. It is recommended that the Community Safety Overview and Scrutiny Sub Committee:
  - (i) consider whether the activities undertaken at year end 2015/16 are achieving the desired outcomes in the Council Plan 2015-2020;
  - (ii) agree that the report be referred to Cabinet on 12 July 2016, with the recommendations from the Community Safety Overview and Scrutiny Sub Committee for their consideration.

**Contact: Marisa Jobling** 

Ext: 2099

#### Community Safety Overview and Scrutiny Committee Council Plan – Year End Assessment of Delivery and Performance 2015/16 28 June 2016

Portfolio	Communities
Portfolio Member:	Communities and Volunteering – Councillor Gary Haley; Councillor Linda Green
Lead Officer	Anneliese Hutchinson
Support Officer	Adam Lindridge

#### This committee undertakes scrutiny in relation to:

 The safety of communities and people in the Borough, including the functions of the crime and disorder committee as set out in the Local Government Act 2000 and associated regulations;

#### **Our Achievements**

- Gateshead is the first local authority in the North East to introduce a Public Space Protection Order (PSPO).
- Worked with The Gateshead Housing Company and the Volunteering team to recruit and train 12 volunteers to support victims of anti-social behaviour (ASB).
- Worked with GemArts and The Gateshead Housing Company to deliver an arts project focusing on increasing awareness and understanding the impact of hate crime.
- Commissioned a number of tailored training sessions to better equip practitioners to tackle the growing popularity of Novel Psychoactive Substances (NPS), as well as sessions on domestic violence and Prevent.
- The Gateshead Youth Offending Team attained the Restorative Justice Quality Mark, one of only 20 organisations nationally to receive this award.
- Enhanced the Multi-Agency Safeguarding Hub (MASH), with the introduction of a serial victim's programme, which identifies and supports serial victims of domestic abuse.
- Revised the hate crime plan for Gateshead.

#### Key Actions over the next 6 months

- Further develop the Substance Misuse Strategy for Gateshead.
- Work to develop a generic "tenure blind" ASB policy for Gateshead.
- Work with colleagues from Waste Services and Grounds Maintenance and Northumbria Police to address the increasing number of graffiti reports.
- Establish a task and finish group to tackle burglary and violent crime across the Borough.
- Develop a domestic abuse strategy and implement the findings of the Councilwide review of domestic abuse.
- Work with Barnardo's to deliver a RESPECT accredited domestic abuse perpetrator scheme in Gateshead.

#### **Future Actions - Areas for Improvement**

• Work with partners to address the rise in recorded crime across the Borough. Figures for 2015/16 show an increase of 37% (+3,431 crimes) in recorded crime across Gateshead, compared to the Northumbria figure of +29%.

# Section 2 – Delivery of the Council Plan

# **Strategic Outcome Indicators - Summary of Performance**

# CS01 – Reducing anti-social behaviour

No specific target was set for this measure in 2015/16. However, the data shows that performance has improved as there has been a reduction of 8% in the number of incidents reported (-731 incidents). There were 8,074 incidents reported to Northumbria Police during 2015/16 compared to 8,805 during 2014/15.

# CS02 – Reduction in the proportion of proven re-offending of adult offenders

Following legislative changes resulting in the formation of the Community Rehabilitation Company (CRC) and the National Probation Service (NPS) no target was set for this measure; therefore no data is available for 2015/16. Data relating to young offenders, however, shows that in the 12 months to June 2015 there were 67 first time entrants to the Youth Offending Team, equating to a rate of 388 per 100,000 population and a 23% year on year reduction.

# CS03a – Domestic abuse - % of referrals who have engaged with the IDVA service

The target for this measure has been achieved. The engagement rate for 2015/16 stands at 60% for those the service has been able to contact, exceeding the target of 50%. In addition, referrals to the Independent Domestic Violence Advisor Service, which deals with all high risk clients of domestic and sexual abuse, have continued to increase during 2015/16. There were 1,414 referrals received, compared to 1,022 in the previous 12 months. This represents an increase of 38% (+392 referrals).

# CS03b – Increase the number of referrals to ARCH

Referrals to the ARCH hate crime reporting system have increased in the last 12 months, and the target of 202 reports has been exceeded. There were 282 reports made to ARCH during 2015/16, an increase of 19% (+45 incidents) when compared to the previous year.

## Section 3 – Delivery of the Council Plan Progress made against the outcomes and targeted action

# **Our Achievements**

# Tackling Crime and Anti-Social Behaviour (ASB)

In order to address the priority of Tackling Crime and ASB we have:

- Implemented two operations to address burglary dwelling problems and support vulnerable residents in Gateshead.
  - Operation Sentinel was implemented in the South of the Borough in the summer of 2015, and aimed to better protect vulnerable residents from burglary dwelling offences. Sentinel involved police officers and council staff visiting individual properties that are identified as high risk, offering crime prevention advice to minimise the potential of a burglary occurring.
  - Operation Forager was implemented in Central Gateshead in November 2015 in collaboration with academics from University College London, and aimed to reduce the number of repeat and near repeat victims of burglary dwelling. Following a report of a burglary, officers visited the burgled property and as many houses as possible within the immediate vicinity, addressing any vulnerabilities and offering crime prevention advice. The purpose of visiting the neighbouring properties was to inform residents of the incident, to reassure them and to ensure neighbouring households receive practical crime prevention advice, and follows research suggesting perpetrators often return to areas previously targeted.
- In collaboration with the Neighbourhood Policing Team we supported two schemes where residents and community groups rolled out Volunteer Speed Watch initiatives within their local area to combat speeding vehicles. Speeding and dangerous driving is often cited as an issue for residents surveyed as part of the Safer Communities Survey, and it is hoped that this initiative will lead to the development of new schemes across the Borough. The impact of these on the community has been positive with members of the public seeing a visible presence targeting road safety.
- Implemented a framework for partners relating to the new ASB tools and powers. The tools and powers were revised as part of the ASB, Crime and Policing Act 2014 and include injunctions, Criminal Behaviour Orders, Dispersal powers, Community Protection Notices, Public Spaces Protection Orders and Closure Notices. To help partners understand and use the new tools and powers available, a range of guidance documents have also been produced. A training event is planned for June 2016 which will focus on the tools and powers available and give an overview of the roles and responsibilities of key agencies.
- Established a number of task and finish groups to tackle a range of issues including the anti-social use of motorcycles and youth-related ASB. This

resulted in a zero tolerance approach, in light of reduced resources available, to respond to complaints of motorcycle and youth-related ASB. The Neighbourhood Policing Team are immediately alerted to any incidents with the Inspector then tasking Police to visit the area and assess the problem within 24 hours of it being referred.

- Became the first local authority in the North East to introduce a Public Space Protection Order (PSPO). The PSPO was introduced following a number of complaints from residents about off-road motorcycles in the Kibblesworth area and gives police and local authority officers the power to remove people from the area and fine those who are in breach of the PSPO. Funding has been also granted by The Gateshead Housing Company and Gateshead Council to install kissing gates on the pathway affected by the anti-social use of motorcycles to prevent them passing through. Since its implementation there have been no further reports of motorcycle disorder received.
- Community Safety and The Gateshead Housing Company continue to work with the Volunteering Team in relation to the ASB Volunteering Project. To date, there are 12 volunteers that are currently undertaking a 10-week training course, provided by Adult Services in conjunction with partners such as The Gateshead Housing Company and Northumbria Police, and will be expected to start working with victims from the end of May 2016. The training has been very well received and further publicity in Council News and Council Info has resulted in an additional 10 individuals wishing to take part, taking the total to 22. A referral process is being developed to ensure that we can appropriately 'match' suitable volunteers and victims and a range of literature and information is being produced. The Police and Crime Commissioner announced that a further £5k funding will be provided to Community Safety to sustain and develop this area of work in 2016/17.
- Reviewed the Safer Neighbourhoods Framework and made improvements to meetings and structures. This includes reviewing the frequency of meetings, attendance and the role and remit of the groups. Tasking has become more intelligence led and will address common themes amongst partners. There will now be one monthly Tasking meeting for the whole of the borough where complex issues are discussed which require intervention from more than one partner for action.
- Community Safety commissioned two problem solving training days for partners. The training, delivered by a Home Office accredited trainer, gave an introduction to the problem solving process used to tackle crime and ASB. The training has ensured that delegates are equipped with the knowledge and skills required to understand and apply the problem solving models in order to develop safer communities.
- Tyne and Wear Fire and Rescue Service began their annual Lighter Nights campaign in March 2016. The lighter nights are the busiest time in the service's calendar and the campaign aims to reduce the number of ASB (secondary) fires across the Borough. As a result of work undertaken the number of ASB (secondary) fires has fallen for the last year and it is hoped that this will continue

for this year. Planning by partners for Bonfire Night and the days prior to this were carried out with uplifts implemented for any large items or piles that could be used for fires.

# Protecting Vulnerable Groups

To protect vulnerable groups in Gateshead we have:

- Further enhanced the Multi-Agency Safeguarding Hub (MASH) following a successful Home Office Innovation Fund bid. The MASH now includes a greater focus on the identification and support offered to serial victims of domestic abuse who have been linked to two or more perpetrators. The MASH provides a regular opportunity for partner agencies and Council services to come together and discuss vulnerable residents in Gateshead to ensure that appropriate, coordinated, proportionate and timely interventions can be implemented to safeguard and protect individuals. It provides a platform to devise referral pathways, mechanisms for sharing information and a shared understanding of partner roles and responsibilities.
- Continued to develop the Operation Encompass initiative which was established in April 2015 to share information with schools in order that the can support children who are affected following a domestic abuse incident. Latest data (to March 2016) shows that:
  - 636 separate domestic abuse incidents were reported, with a total of 1,417 children involved
  - The average age of the child involved is nine years
  - o 219 incidents were open to Children's Services
  - There were 158 repeat incidents recorded
  - 75 incidents were both repeat incidents and open to Children's Services
  - $\circ$  75% of incidents involved households where two or more children reside
- The Hate Crime Plan for Gateshead has been revised and a new action plan produced. A range of partners, residents and community groups have been consulted on the strategy, which focuses on 10 commitments to local people, including: help victims feel safer; holding perpetrators to account; listening to the community; and helping create a safer future.
- More than 250 individuals have taken part in domestic violence training delivered by multi-agency partners, covering a range of topics including: Domestic Violence and Abuse Awareness; Multi-Agency Risk Assessment Conference; Honour Based Violence and Forced Marriage; Domestic Violence in Lesbian, Gay, Bisexual and Transgender (LGBT) relationships; Children and young people living with domestic violence; and Responding to Domestic Abuse.
- Referrals to the Independent Domestic Violence Advisory (IDVA) Service have continued to increase during 2015/16. There were more than 1,300 referrals, and the engagement rate for the period stands at 60% for those the service has been able to contact.

- The policies and procedures for the IDVA service have been reviewed to ensure victims of domestic violence receive the best possible level of service. The guidance outlines the support available to all service users and clarifies the role of the Independent Domestic Violence Advisers.
- The Community Safety Team has contributed to initial scoping for a practitioner standard for individuals working with families and individuals affected by domestic abuse. The project is being led by the Office of the Police and Crime Commissioner.
- Took part in a community event aimed at raising awareness of domestic abuse to coincide with the National White Ribbon Campaign. In the region of 100 individuals attended the event at Caedmon Hall, hearing about the support available to victims and the action being taken to tackle perpetrators.
- The IDVA service have begun delivery of the Freedom programme to clients, this examines the roles played by attitudes and beliefs on the actions of abusive men and the responses of women victims and survivors. The programme aims to help women who have experience domestic violence to make sense of and understand what has happened to them.
- Almost 200 professionals from a range of Gateshead organisations have received training to raise awareness about the Prevent agenda and to identify and act upon concerns around radicalisation.
- GemArts, in partnership with Community Safety and The Gateshead Housing Company, delivered an arts project, "We Stand Together", which focused on increasing awareness and understanding of the impact of hate crime. Students from Joseph Swan Academy produced a poster campaign and Heworth Grange Comprehensive produced a piece of animation, both of which portray clear messages about hate crime. The work was launched during National Hate Crime Awareness Week and the project has been nominated for four awards, one of which, the Tpas Northern Regional Awards, it recently won. The Community Safety Team has awarded further funding to GemArts to deliver another project which will use arts activity to explore topics with young people focused on themes of anti-discrimination and equality.
- A new Community Tensions Framework and virtual network have been established with partners to share information and intelligence on possible tensions and/or incidents that occur within the Borough and ensure a co-ordinated response can be implemented where appropriate.

# Addressing the Drivers of Crime and Disorder

Under the priority of Addressing the Drivers of Crime and Disorder we have:

• Evaluated the A&E (Cardiff Model) project at the Queen Elizabeth Hospital. Partners have met to discuss how to further develop the project in Gateshead. A new A&E champion has been appointed at the Queen Elizabeth Hospital and the data collection form used by staff has been evaluated. In addition, regular training and feedback sessions have been arranged with staff at the hospital.

- In order to tackle the growing popularity of Novel Psychoactive Substances (NPS) a number of tailored training sessions have been delivered to a range of professionals including: frontline staff; Deputy Head Teachers, Pastoral Leads and Social Workers. In addition, NPS Champions have been established in treatment services for both young people and adults, while partners have developed a virtual network to enable the sharing of intelligence and good practice. A handout has also been created for staff and parents. This handout provides information and advice about NPS including, what NPS are, what their effects are, and where to go to get help or treatment.
- Gateshead was identified as a pilot site for a national Health as a Licensing Objective (HALO) project in conjunction with Public Health England. In order to test the practicality of introducing health as a licensing objective, Public Health England have developed an analytical support package to help public health teams with their existing role as a responsible authority under the Licensing Act which will test the effectiveness of health as a licensing objective. Community Safety have supported Public Health in identifying those areas in the Borough where there are concerns about licensing activity, for example those with higher levels of alcohol-related disorder, higher rates of alcohol-related hospital admissions or higher levels of child poverty.
- New legislation came into force in 2015 that enables Naloxone to be supplied to individuals by drug services without prescription, as a parenteral drug (similar to adrenaline) for saving a life in an emergency. The injection can be used in the community; either in the home or other non-medical setting by appropriate individuals for the complete or partial reversal of respiratory depression induced by opioids. Gateshead Evolve have begun to roll out take home Naloxone to service users and training sessions have been held for all partner organisations.
- The Drug Related Death Panel (DRD) continues to investigate any cases where individuals have died as a result of a drug overdose. As a result key lessons are shared amongst professionals to try and minimise further harm and deaths. The DRD Annual Report has been produced for 2015 and will link into the delivery of the subsequent Action Plan (as per lessons learnt / recommendations outlined within the DRD Annual Report).
- The DRD Panel has also started to investigate suicides from 2016 and will be exploring cases in greater detail to identify any lessons learnt.
- Following a number of drug-related deaths in supported accommodation, and in recognition of the links between homelessness, housing issues and drug-related deaths, Housing Services have implemented a Drugs Management policy for supported accommodation premises. The policy provides staff in supported accommodation with guidance to effectively deal with drug-related incidents and details what action should be considered to prevent the loss of accommodation. There is clear evidence to show the importance of stable housing in tackling

addiction and to sustain recovery, which is why it is important to try and prevent the loss of accommodation.

### Addressing Re-offending

To address re-offending:

- We have supported the launch of the Multi-Agency Tasking and Co-ordination (MATAC) initiative across the Northumbria Force area. The initiative targets serial perpetrators of domestic abuse and encourages behaviour change through either education or enforcement routes. To date almost 100 perpetrators have been discussed at the meetings with outcomes such as accessing education programmes, deployment of proximity alarms and enforcement activity.
- The Gateshead Youth Offending Team has attained the Restorative Justice Quality Mark. They were the first organisation in the North East of England to receive this prestigious award. The Restorative Service Quality Mark (RSQM), backed by the Ministry of Justice, demonstrates that Gateshead Youth Offending Team is delivering good quality, safe and sustainable restorative services that meet the six Restorative Service Standards. Only 20 organisations nationally from sectors that include criminal justice, education and care have received the RSQM.
- The ASB Panel has also strengthened links with the Youth Offending Team who offer a programme called YCEP (Youth Crime Education Programme) to young people at danger of becoming involved in crime. As part of the graded response, any young people coming to the attention of the authorities are offered this intervention to try and reduce their risk of becoming involved in more serious criminality and subsequent legal sanctions.
- The Gateshead Youth Offending Team has worked with 142 young people through its Prevention programme in the 12 months to March 2016. During this time, only one of those young people has gone on to offend.

#### Additional Achievements

- The Police and Crime Commissioner has continued to fund the quarterly Safer Communities Survey. Feelings of safety and perceptions of residents in Gateshead remain positive. The latest results show that 97% of Gateshead residents feel very or fairly safe living in their neighbourhood; while three quarters of residents agree that the police and council are dealing with the antisocial behaviour and crime issues that matter in their area. Both of these results are on par with the Northumbria Force average for these measures.
- Continued to support the Troubled Families agenda, known in Gateshead as FamiliesGateshead.
- Successfully completed the OSC Review into the Preventing Violent Extremism agenda. As a result, a number of key recommendations and actions have been

identified to better improve our approach to safeguarding vulnerable people from being drawn into terrorist activity.

### Key Actions over the Next 6 Months

- The Substance Misuse Strategy has been completed in draft form and circulated to partners for consultation. Following the consultation, further work on the strategy will be undertaken.
- In recognition of the many services within Gateshead Council that tackle ASB, partners are working to develop a generic "tenure blind" ASB policy for Gateshead. The policy will specify what is meant by ASB and what is not, how ASB can be dealt with, the support that is available for victims of ASB. In addition, the policy will provide greater direction to the work of the Neighbourhood Tasking Group.
- Explore the possibility of implementing a Public Space Protection Order (PSPO) in the Town Centre area.
- Continue to support the Health As a Licensing Objective (HALO) project.
- Implement a borough wide PSPO which will prohibit drinking alcohol in a public place.
- Complete the review of the Safer Neighbourhoods process. This will involve review the Neighbourhood Tasking meets as well as the ASB Panel. It is anticipated this will be complete by July 2016.
- Work with colleagues from Waste Services and Grounds Maintenance and the Police to address the increasing number of graffiti reports received. Hotspot locations will be assessed and potential offenders identified. It is hoped that the Community Rehabilitation Company will also support the process by removing graffiti as part of Community Payback arrangements.
- Develop a new Domestic Abuse strategy to deliver further improvement in the partnership response to eliminating domestic violence and abuse and implement the findings of the Council-wide review of domestic abuse services.
- Broaden Operation Encompass to take into account provision for under-fives, and explore the potential for wider notification around Police incidents.
- Recruit community contacts from partner agencies to support victims of hate crime to report incidents.
- Commission ASB training events for partners to provide guidance on the tools and powers detailed within the ASB, Crime and Policing Act 2014.

- Establish a task and finish group to tackle burglary and violent crime across the Borough and continue with the work undertaken by the Youth ASB Task and Finish group.
- Implement a drug-related death action plan for 2016/17, taking into account the learning points from 2015/16. Key actions will include: reviewing the information sharing processes; being responsive to emerging drug trends and issues within the community; evaluating the Take Home Naloxone pilot; and, establishing a near miss referral pathway to ensure those who overdose receive appropriate support.
- Continue to develop the ASB Volunteering Project, following the announcement that a further £5k funding will be provided to Community Safety by the Police and Crime Commissioner to sustain and develop this area of work in 2016/17.
- The ASB Crime and Confidence Group will be implementing recommendations from the Modern Crime Prevention Strategy, which looks at the drivers of crime such as drugs and alcohol, and how preventative measures to reduce incidents can be undertaken. A key strand in the report promotes communications and how information is shared amongst partners. Data and the use of analysis will also be looked at as a result of this.
- In order to ensure there is a domestic abuse perpetrator education programme operating in Gateshead the Community Safety Team will work in partnership with Barnardo's to deliver a RESPECT accredited scheme in Gateshead. This will allow perpetrators of domestic abuse to recognise and address their abusive behaviour, eliminating the risk of abuse towards past, current and future intimate partners, and also eliminating the impact of such abuse on children.
- Work with the Community Rehabilitation Company to develop and implement a fully integrated Offender Management framework across Gateshead.

Agenda Item 7



#### COMMUNITIES AND PLACE – COMMUNITY SAFETY SUB OVERVIEW AND SCRUTINY COMMITTEE 28 JUNE 2016

### TITLE OF REPORT: Corporate Strategic Tracker and Target Indicators - 2020

**REPORT OF:** 

Jane Robinson, Chief Executive Paul Dowling, Strategic Director, Communities & Environment

#### SUMMARY

- 1. This report outlines the proposed service targets to be agreed for the period up to 2020.
- 2. The targets set express the planned level of performance and are based on a sound understanding of current and past performance and the likely influences over future performance. They will be used as a tool for driving continuous improvement and stretching performance against a particular measure over a given period of time and help to set out what needs to be done to achieve improvement within an appropriate timescale. Committee is asked to consider these targets so that the Council's performance continually improves and contributes to the delivery of Vision 2030 and the Council Plan.

#### Background

- 3. The Council Plan 2015-2020 was approved by Cabinet in July 2015, with Gateshead's Sustainable Community Strategy Vision 2030 also refreshed and agreed by Cabinet on the 3rd November 2015. Both documents endorse shared desired outcomes for Gateshead, which are:
  - Prosperous Gateshead a thriving economy for all -;
  - Live Love Gateshead a sense of pride and ownership by all; and
  - Live Well Gateshead a healthy, inclusive and nurturing place for all.
- 4. As a result of the development of a Council Plan for 2015-2020, evaluation took place which identified the need to amend the Corporate Performance Management Framework to support decision making and ensure the Council continues to be effective, fit for purpose and sustainable. This report forms part of the Council's Performance Management Framework and sets out the Strategic Indicators (SIs) targets for the period to 2020, for consideration by the Communities & Place Community Safety Sub Committee Overview and Scrutiny Committee (OSC).

#### Target Setting 2020

- 4. On the 19 April 2016, Cabinet approved the revision of the corporate strategic indicator set and a change to the identification of tracker and target indicators to replace the current rolling five-year performance targets with a single fixed 2020 target, where appropriate.
- 5. A revised list of strategic performance indicators has been identified to support the monitoring of progress in delivering the outcomes of the Council Plan and Vision 2030. This has involved both the identification of new indicators and the removal of others. To ensure strategic indicators match the outcomes it is proposed to:
  - Continue to report to both Communities & Place Community Safety Sub Overview & Scrutiny Committee and Cabinet every six months on progress (with, where appropriate, additional performance data included).
  - Replace the gathering and reporting of five year rolling targets and instead categorise strategic indicators as either a "Tracker" or a "Target" indicator. Key performance

indicator progress will be reported against these two indicator types. Target and tracker indicators are defined as:

- Target indicators targets are realistically able to be set for these indicators where improvements can be measured regularly and can be actively influenced by the Council and its partners. A fixed 2020 target will be set and progress towards this target will be reported; and
- Tracker indicators where possible a target will be fixed. However, this may not be realistic, so performance will be tracked, benchmarked and reported with a 2020 target not necessarily be set. Instead, the longer term trend will be monitored, as the Council and partners may only able to partially influence the outcome.
- 6. The Council's framework includes national frameworks that have been introduced including the Public Health Outcomes Framework (PHOF); NHS Outcomes Framework (NHSOF); Adult Social Care Outcomes Framework (ASCOF); and Children and Young Peoples Outcome Framework (CYPOF). The strategic nature of this framework allows a robust examination and assessment of performance. To ensure that it continues to deliver appropriate information and drive improvement the framework will be assessed in line with the new Council Plan 2015-2020. Any amendments to the performance framework arising from the new Council Plan will be reported through the appropriate channels.
- 7. Cabinet previously agreed, on 15 July 2014, that future target setting would be received on an exception report basis highlighting areas where:
  - there is a material deviation between actual performance and expected performance;
  - there are inspection and internal audit recommendations;
  - there have been amended national and local priorities, including changes in legislation; and
  - benchmarking and comparison of targets and performance information.
- 8. The establishment of 2020 targets enables performance reports to track and monitor progress against the targets for service performance to ensure performance is continually improving and contributing to the successful delivery of Vision 2030 and the Council Plan.
- 9. Information available to date on the performance of each SI target for the period 2015/16 is subject to a separate report on this agenda.
- 10. The table in Appendix 1 sets out the targets for SIs relating to the remit of Communities & Place Community Safety Sub Committee OSC for the period to 2020. Where possible, newly available baseline information, clarification of national definitions and six-monthly performance has been taken into consideration. There remains a number of SIs where target information is yet to be published. It should be noted that where target definitions have been changed or varied and no baseline is currently set, that performance reporting will continue in the interim period until a suitable baseline is established.
- 11. Some points to be aware of include:

**LW27** – comparative analysis is compromised by only Gateshead and Newcastle currently using the ARCH model.

**LW31** – Total recorded crime - the Office of National Statistics (ONS) reported in the year to December 2015, there was a national 7% increase in police recorded crime compared with 2014. The ONS suggests most of this rise is thought to be owing to improved crime recording by the police, leading to a greater proportion of reports of crime being recorded. However, the rise in recorded crime in Gateshead is higher than both the

Northumbria Police area average and Gateshead's Most Similar Group (MSG) of councils.

### Recommendation

- 12. It is recommended that the Communities & Place Community Safety Sub Committee Overview and Scrutiny Committee:
  - (i) Comment on the proposed 2020 targets set for the corporate strategic indicators and the available benchmarked performance to ensure the Council's performance is continuously improving to contribute to the delivery of Vision 2030 and the Council Plan and agree they be referred to Cabinet for approval
  - (ii) Agree that this report is submitted to Cabinet for approval.

### Appendix 1 Communities & Place - Community Safety Sub Committee OSC

Live	Well Gateshead	Indicator: Existing/ New/ Equality	Desired Direction	Reporting Officer	Previous data	Target 2015/16	Most Recent Data	North East (RAG)	National (RAG)	Target 2020	
	A tolerant place where people feel safe:										
Equality Objective: Promote healthy and inclusive communities											
LW27 Community Safety											
	Increase the number of referrals to ARCH	Equality <i>(Target)</i>	Higher is better	Anneliese Hutchinson	233	202	282	No comparative data available	No comparative data available	To maintain & track	
LW28	Domestic Abuse - % of high- risk referrals who have engaged with Independent Domestic Violence Advisers (IDVAs)	Equality <i>(Target)</i>	Higher is better	Anneliese Hutchinson	56%	50%	59%	No comparable data currently available	No comparable data currently available	To maintain & track	
LW20 20	First Time Entrants - PNC rate per 100,000 of 10-17 of pop.	Existing ( <i>Tracker</i> )	Lower is better	Anneliese Hutchinson	88 FTE 510 per 100,000 Oct 13-Sep 14	70 FTE 398 per 100,000	47 FTE 276 per 100,000 Oct 14-Sep 15	429 per 100,000 Oct 14-Sep 15	376 per 100,000 Oct 13-Sep 14	398 per 100,000	
0 LW3404 4	Custody - Use of custody rate per 1,000 of 10-17 of population	New (Tracker)	Lower is better	Anneliese Hutchinson	New	New	0.23 2014/15	0.50 2014/15	0.46 2014/15	Awaiting data from service	
LW31	Total recorded crime in Gateshead	New (Tracker)	Lower is better	Anneliese Hutchinson	New	New	+37%	+29% Northumbria	+16% Gateshead MSG	To Track	
LW32	Reported instances antisocial behaviour	Existing <i>(Tracker)</i>	Lower is better	Anneliese Hutchinson	+8%	No target set	-8%	-13% Northumbria	N/A	To Track	
LW33	% of people who agree the police & council are dealing with ASB & crime issues that matter locally	New (Tracker)	Higher is better	Anneliese Hutchinson	New	New	72%	74% Northumbria	N/A	To maintain & track	
LW34	% of people who feel <i>very</i> or <i>fairly</i> safe living in their neighbourhood	New (Tracker)	Higher is better	Anneliese Hutchinson	New	New	97%	98% Northumbria	N/A	To maintain & track	



Community Safety Overview and Scrutiny Sub Committee 28 June 2016

TITLE OF REPORT:	Community Safety Board – Partnership Plan 2016/17
REPORT OF:	Paul Dowling Strategic Director – Communities and Environment

#### Summary

This report provides Community Safety Overview and Scrutiny Sub-Committee with an overview of the Partnership Plan which provides details of the strategic priorities that have been identified by the Community Safety Board to deliver against throughout the next 12 months.

#### 1 Introduction

1.1 This report provides Community Safety Overview and Scrutiny Sub-Committee with an overview of the Partnership Plan that has been produced by Community Safety Board for 2016/17.

#### 2 Background

2.1 As a reminder for members, the Community Safety Board has a statutory duty under the Crime and Disorder Act 1998 to produce an annual intelligence-led Strategic Assessment and Partnership Plan. The Strategic Assessment is a detailed analysis of key crime, disorder and anti-social behaviour issues within Gateshead in order to assist in identifying possible community safety priorities. Following a public consultation exercise a Partnership Plan is produced which sets out specific priorities the Board will focus upon in the forthcoming year.

#### 3 Strategic Assessment

- 3.1 The ninth Strategic Assessment was completed back in December 2015 and identified three broad strategic themes and a number of strategic priorities for the Community Safety Board to address. These were presented to Community Safety Overview and Scrutiny Sub-Committee in March 2016 for comments (as part of the statutory consultation).
- 3.2 The Assessment identified similar issues and problems to that found in previous years and showed that the activity undertaken by Community Safety partners remained appropriate and relevant. The strategic themes/priorities identified for 2016/17 were:

Prevent Crime, Re-offending and ASB

- Burglary Dwelling
- Violent Crime
- Criminal Damage

- Anti-Social Behaviour
- Deliberate Fires
- High Demand Locations

Protect and Support Vulnerable Victims and Persons

- Domestic / Sexual Abuse
- Operation Encompass
- Sexual Exploitation

Addressing Key and Emerging Threats

- New Psychoactive Substances
- Cyber-related Crime
- Community Tensions/Cohesion

- Drug-related Deaths
- Prevent / Radicalisation
- Hate Crime
- Serious and Organised Crime
- Suicides
- Welfare Reform
- 3.2 There were also a number of cross-cutting issues that were found to impact on all of the above themes and priorities:

Cross-cutting Issues

- FamiliesGateshead
- Early Intervention/Prevention
- Community Confidence

- Complex / Multiple Needs
- Substance Misuse
- Dual Diagnosis

#### 4 Consultation

- 4.1 Public consultation is a statutory requirement in the development of strategic priorities (as set out in the Crime and Disorder Act 1998). The draft priorities were presented to relevant Portfolios, a number of resident and community groups as well as members of the public (via Gateshead Council's Consultation Portal, website and ViewPoint). In addition, presentations were delivered to the Diversity Forum and all Community Safety Sub-Groups as well as information being sent to services and officers linked with delivering the community safety agenda within Gateshead. As a result, the Board received a high volume of responses to the consultation (with in excess of 200+ residents responding).
- 4.2 Respondents to the consultation gave a greater priority weight to the *Prevent Crime, Re-offending and ASB to Reduce Demand on Services* theme with particular emphasis placed on tackling burglary dwelling and theft-related offences as well as youth-related disorder. Environmental issues such as fly-tipping, graffiti and dog-fouling were identified as concerns; whilst the issue of speeding vehicles was also consistently high amongst respondents.
- 4.3 As anticipated, very few respondents were aware of and/or felt that issues identified in the *Addressing Key and Emerging Threats* theme were problems within their local area. However, several respondents made vague references to the Board doing more to tackle domestic and sexual abuse and preventing violent extremism agendas (under the *Protect and Support Vulnerable Victims and Persons* theme).

### 5 Partnership Plan 2016/17

5.1 The Partnership Plan has been set out in Appendix 1 and provides headline details of some activity that has been undertaken over the last twelve-months to keep residents safe in Gateshead. It also provides a visual overview of the strategic priorities and highlights a range of landscape/context issues that will impact on the Board in the next twelve-months, as well as a list of potential outcomes and/or performance measures that will be achieved.

- 5.2 The Partnership Plan is complemented by an Improvement and Development Action Plan for the Community Safety Team that sets out specific activity and actions linked with each of the strategic themes and priorities. Work is also built into the Work Plans for each of the respective Sub-Groups of the Community Safety Board.
- 5.3 It is important to note that some of the strategic themes/priorities have strong links to work overseen by other statutory Boards (e.g. the Safeguarding Adults, Local Safeguarding Children and Health and Wellbeing Boards) and will require a co-ordinated approach to ensure actions are delivered collaboratively.

### 6 Community Safety Overview and Scrutiny Sub-Committee

6.1 The actions associated with the Partnership Plan will be formally scrutinised through the Community Safety Overview and Scrutiny Sub-Committee (as set out in the Local Government Act 2000 and associated regulations) and regular update reports will be presented to Committee for scrutiny over the next twelve-months.

### 7 Recommendations

- 7.1 The Committee is asked to:
  - (i) Comment on contents of report and Partnership Plan (in Appendix 1);
  - (ii) Identify if there are any specific themes, priorities and/or issues for future discussion, and
  - (iii) Agree to receive regular updates on actions undertaken in relation to the strategic priorities (as per the OSC Workplan 2016/17).

Contact: Adam Lindridge

Ext: 3243

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## Gateshead Community Safety Board

# PARTNERSHIP PLAN 2016/17

Working in partnership to make Gateshead a safer place to work, live and visit.

### **Contents**

Page 50

Foreword	
Community Safety Activity	
Introduction	
Context	
Strategic Themes & Priorities	
Consultation Responses	
CSB Partnership Plan	
Facts & Figures	
Contacts	



### Foreword

I am proud to report that Gateshead continues to be a safe place to work, live and visit. The latest Strategic Assessment shows that crime and disorder issues experienced within Gateshead remain significantly lower than the Northumbria average.

Overall, there has been a reduction in the number of crimes recorded in Gateshead by Northumbria Police in the last decade; while perceptions of crime and disorder within the Borough continues to be positive – with a high proportion of respondents to the Safer Communities Survey feeling very or fairly satisfied that the local Police and Council are tackling the key issues that matter within their neighbourhood. This is very encouraging.

Despite this excellent progress, Gateshead Community Safety Board – the multi-agency partnership responsible for reducing crime and disorder, substance misuse and re-offending within your Borough – acknowledges that more can be done.

The Partnership Plan 2016/17 explains how, by working in partnership, we will: tackle crime and disorder, address anti-social behaviour, deal with substance misuse, work to protect young people and families and reduce re-offending in order to build a more reassured and cohesive community.

The Plan identifies a number of priorities for action (based upon the findings of the latest Strategic Assessment) and sets out our shared priorities, what we are going to do, which crime reduction initiatives we are planning - as well as how we intend to measure our progress.

We recognise that we can only achieve our vision with your help. With your involvement, we will be more able to protect you and your property and make your neighbourhood an even safer place. As a result, over the next twelve-months, you can be assured that will be in regular contact with many residents, businesses and other involved agencies – and are fully committed to informing and consulting with you about the key community safety issues that impact on your neighbourhood.

Through the strong multi-agency working that exists within Gateshead, the Board will continue to promote and encourage community cohesion – and I am confident that by delivering the priorities outlined within this Plan, we will be able to bring neighbourhoods and communities together making Gateshead stronger and safer.

By combining appropriate enforcement action with preventative and educational work, I am certain that as a partnership we can continue to proactively drive down crime and disorder issues – and ultimately improve quality of life for all local residents, businesses and visitors.

Finally, I would like to acknowledge all of the hard work and efforts of partner agencies and internal Council services who, on a daily basis, contribute significantly to protecting and supporting Gateshead residents - and I look forward to replicating further successes over the next 12 months.



Cllr. Gary Haley Chair of Gateshead Community Safety Board and Northumbria Police and Crime Panel

### Introduction

### What is Community Safety?

Community safety involves various organisations working together with local communities to tackle persistent crime and disorder issues that have the potential to adversely affect the quality of life of local people within the Borough. From feeling secure in your home to feeling confident while out in your local neighbourhood, community safety continues to be one of the most important issues for residents living in Gateshead.

We are pleased to report that Gateshead continues to be one of the safest places to live, work and visit throughout the whole of Tyne and Wear. When compared to its Most Similar Family Groups across England and Wales, the Borough remains the best performing in relation to the vast majority of crime and disorder indicators.

Despite this success, in the last 12 months, Gateshead has started to experience a rise in the number of crimes reported to Northumbria Police. Although this increase is likely due to national changes in the way in which crime is now recorded by Police Forces, you can be assured that partner agencies are fully committed to tackling the community safety issues facing the Borough – and you can be confident that agencies will continue to take timely and effective action to address these issues and at the earliest possible opportunity.

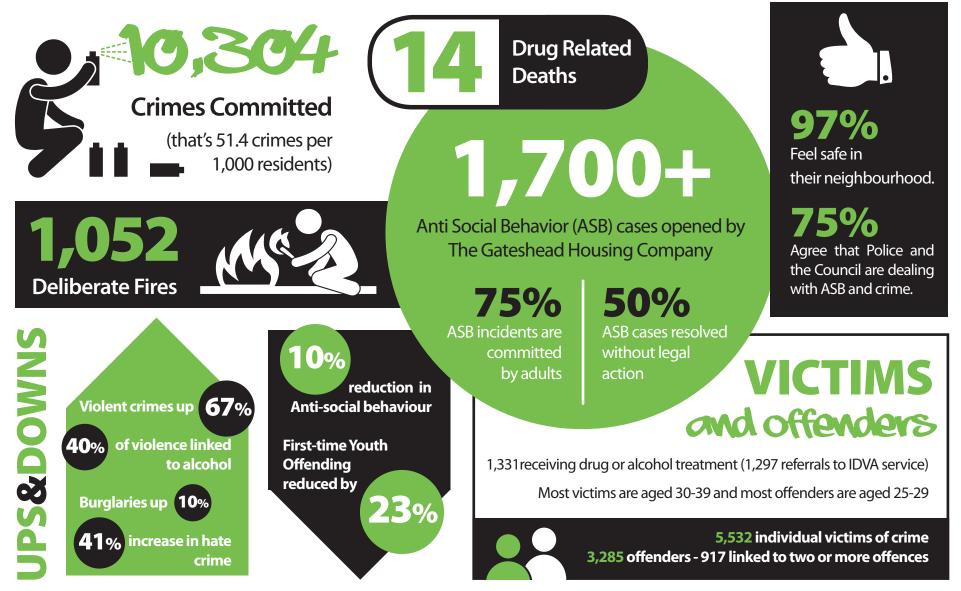
### **Our Vision**

The vision of the Gateshead Community Safety Board is for:

"Gateshead to remain a safe place to work, live and visit"

### **Community Safety in Gateshead - Facts & Figures:**

Findings from Strategic Assesment (Sep 14 - Oct 15)



5

Page 53

### **Community Safety Activity in 2015/16**

Operation Forager / Sentinel A dedicated operation designed to address burglary dwelling problems in Gateshead – resulted in significant reductions in the volume of offences reported. Supporting Vulnerable Adults Implementation of the first Multi-Agency Safeguarding Hub (MASH) to support vulnerable adults with multiple and complex needs.

Serial Victims of Domestic Abuse

Established a Serial Victims Pilot to identify,

support and address needs of individuals who

have suffered domestic abuse from

multiple partners.

Operation Encompass Roll out of Operation Encompass to share information between Police and local schools to support young people adversely affected by domestic abuse.

Drug Deaths and Suicides

Broadened remit of Drug-related Death Panel

and improve support available \_\_\_\_\_\_for local residents.

Domestic Abuse Champions Gateshead CSB has continued to train Domestic Abuse Champions across a range of Council services and partner agencies to raise profile of support available.

Safer Communities Survey

Commissioned the SCS (Safer Communities

Survey) to identify and act on perceptions

of crime and disorder issues raised by local

Gateshead residents.

**Domestic Homicide Reviews** 

**High Risk DV Clients** 

The Independent Domestic Violence Adviser

Team has received over 1400 referrals for

high-risk victims of domestic abuse and have

provided tailored support for clients.

Supporting ASB Victims Commissioned an ASB Volunteer Scheme to provide help, guidance and support to victims of Anti-Social Behaviour and Hate Crime within Gateshead.

Page 54

Troubled Families Programme Continue to implement Phase 2 of the Families Gateshead Programme in order to help identified Troubled Families to successfully turn their lives around.

Domestic Abuse Perpetrators

Tasking and Co-ordination (MATAC) initiative

perpetrators of domestic abuse.

Preventing Violent Extremism Continued to work in partnership with partners and communities to reduce the impact of community tensions and to raise profile of Preventing Extremism.

ASB Tools and Powers

Implementation of the new ASB Tools and

Powers (including the roll out of a number

of Public Space Protection Orders across the

Borough) and Problem Solving Training.

**Overdose Awareness** 

Worked with Public Health England to

understanding of Overdoses and Drug-related

**Task and Finish Groups** Set-up Task and Finish Groups to tackle a range of issues affecting local residents (inc. motorcycle disorder, youth-related ASB,

graffiti and community tensions).

**Consultation and Engagement** A broad range of consultation and engagement work has been undertaken with local residents and community groups in the last twelve-months

Community Safety Strategies Working with our partners, a number of multi-agency strategies has been produced and implemented (including Hate Crime, Substance Misuse and ASB). **Community Tensions** Implemented a multi-agency Community Tensions Framework to help identify and share intelligence on community tension

Speed Watch

Community Safety Board has supported a number residents and community groups to roll out a Speed Watch initiative within their local area to combat speeding vehicles.

### **Context**

### What is the Community Safety Board?

The Community Safety Board is the local multi-agency partnership that has been established to tackle community safety issues within Gateshead. Along with other supporting partner agencies, some of the key organisations that make up the Community Safety Board include:

- Gateshead Metropolitan Borough Council (Community Safety, Youth Offending, Licensing, Trading Standards and Public Health)
- Northumbria Police
- Northumbria Community Rehabilitation Company
- National Probation Service
- Tyne and Wear Fire and Rescue Service
- Newcastle Gateshead Clinical Commissioning Group
- Her Majesty's Court and Tribunal Service
- The Gateshead Housing Company
- Representatives from the Voluntary and Community Sector (Older Peoples Assembly and Children's North East)

By working collectively, these organisations have a greater impact on preventing crime and disorder – and develop more effective and sustainable solutions to better protect, support and empower local residents to feel safe and secure living within Gateshead.

### What are the Community Safety Board's duties?

The Board has a statutory obligation under the Crime and Disorder Act 1998 to work in partnership to address issues linked with:

- crime and disorder
- anti-social behaviour
- · behaviour adversely affecting the environment
- substance misuse (including both drug and alcohol misuse)
- reducing re-offending

The Community Safety Board meets on a bi-monthly basis and is supported by a range of operational Sub-Groups that deliver the actions identified with this Partnership Plan. These Sub-Groups include:

- Crime, Confidence and ASB Sub-Group
- Domestic Abuse Executive Forum
- Substance Misuse Sub-Group
- Time-limited Task and Finish Groups (including Domestic Homicide Reviews)

The Community Safety Board is required to produce a Partnership Plan every year to inform local residents of the areas that we intend to prioritise over the next twelve-months. The priorities are set following a rigorous intelligence-led assessment of key crime, disorder and substance misuse issues impacting upon the Borough – known as the Strategic Assessment – and involves consultation with local residents.

### What is the Strategic Assessment?

The review of the Crime and Disorder Act 1998 changed certain aspects of how crime and disorder is tackled. The legislative changes brought in by the Police and Justice Act 2006 no longer require us to conduct a Crime and Drugs Audit every three years, which in the past has determined the strategic priorities of the Community Safety Board, but instead we are now required to conduct yearly Strategic Assessments, which inform our strategic priorities set out in this Partnership Plan.

### A Strategic Assessment is a detailed study of crime and community safety and includes:

- · Information from all of the statutory Responsible Authorities;
- · Information from wider partners and services;
- Information from Overview and Scrutiny Committee considering crime and disorder matters;
- Information provided by the community (including perceptions surveys);
- Information contained within the previous Strategic Assessment and Partnership Plan, and
- Detailed horizon scanning to inform future and emerging trends.

The ninth Strategic Assessment was completed in December 2015 and the findings have been used to determine the strategic priorities for delivery in 2016/17. This included consultation with local residents and community groups to ensure that the services offered in Gateshead remain responsive to local needs. The consultation was very well received and saw over 200 responses submitted to the Community Safety team over a period of fourweeks.

### What is the Partnership Plan?

The Partnership Plan is an plan agreed between all partners. It sets out the Borough's priorities and how, in partnership, we plan to meet them and make the best use of resources available to us. This includes both general aims as well as more specific planned action, so we can be flexible to adapt to new legalisation, changing priorities, and good practice in the field of community safety. It also lists the targets by which we will measure our progress.

This Plan brings together partnership working on crime, disorder, substance misuse and reoffending into a single document. Although it is the Community Safety Board who has a statutory responsibility for delivering the actions outlined within this Partnership Plan, we recognise that we must work closely with other strategic partnerships and services to achieve our vision - particularly the Local Safeguarding Children's Board, Safeguarding Adults Board and Health and Wellbeing Board.

### National and Regional Landscape

Over the last few years, Government has introduced a number of significant changes to the wider community safety agenda. Some of these include the introduction of directly-elected Police and Crime Commissioners (PCC), reforms as part of the Transforming Rehabilitation agenda as well as a range of national strategies linked with domestic abuse, counter terrorism and crime prevention - all of which impact on the work delivered by community safety partners.

As in previous years, there continues to be a number of organisational changes that the Community Safety Board has had to be aware of in recent months (including the merging of Northumbria Police Area Commands, changes to the operational delivery model of Tyne and Wear Fire and Rescue Service and the split of Probation Services into the Northumbria Community Rehabilitation Company and National Probation Service) in assessing the potential impact on future crime, disorder and re-offending in Gateshead.

Finally, we also are mindful of the work undertaken at a regional perspective by the local Police and Crime Commissioner and neighbouring Community Safety Partnerships, and endeavour, where possible, to discuss how we can work effectively with these partners and services in order to achieve a consistent approach to community safety work.

### **Strategic Themes & Priorities**

To achieve our vision, Gateshead Community Safety Board has identified three strategic themes that it will deliver against for 2016/17:

#### Theme 1:

Prevent crime, re-offending and ASB (to reduce demand on services)

The key priorities that will be addressed under this theme are:

• Burglary Dwelling

- Violent Crime
- Criminal Damage
- Anti-Social Behaviour
- Deliberate Secondary Fires
- High Demand Locations in Bensham, Felling,Dunston and Teams

#### Theme 2: Protect and support vulnerable victims and persons

The key priorities that will be addressed under this theme are:

- Domestic and Sexual Abuse
- Operation Encompass
- Sexual Exploitation
- Drug-related Deaths
- Prevent Violent Extremism and Radicalisation
- Hate Crime

#### Theme 3: Addressing key and emerging threats

The key priorities that will be addressed under this theme are:

- Novel Psychoactive Substances
- Cyber-related Crime
- Community Tensions and Cohesion
- Serious and Organised Crime
- Suicides
- Continued Impact of Welfare Reform

### Cross cutting issues

There are also cross-cutting issues that will impact on the these themes including:

- FamiliesGatesheadProgramme
- Early Intervention and Prevention
- Improving Community Confidence in Services
- Tackling Complex and Multiple
   Needs
- Substance Misuse (Drugs and Alcohol)

The themes and priorities have been set out graphically in the latter stages of this document.

A full action plan will be produced which sets out the specific actions that will be undertaken under each of the priorities/themes identified above and will highlight what we want to achieve and what we are planning to do to meet those aims. It will also provide details of the performance measures that will be used to quantify our success and enable us to respond to changes in the community safety environment in a timely and effective manner. The Community Safety Board also recognises that some priorities identified have strong links to work overseen by other statutory Boards and will require a co-ordinated approach to ensure that actions are delivered.

### **Consultation Responses**

It is pleasing that in excess of 200 local residents provided feedback on the themes and priorities and we made contact with a wide range of local community and voluntary groups and Council services to seek their views. The consultation process showed that the findings outlined within the Strategic Assessment were similar to the concerns expressed by respondents. However, a greater emphasis was placed on burglary dwelling and theft-related offences as well as youth-related disorder. Environmental issues were also found to be an area of concern for local residents – particularly graffiti, fly-tipping and dog-fouling; while speeding vehicles was also consistently identified.

These areas will be considered as part of the operational Sub-Group work plans for 2016/17 to ensure that the work undertaken by the Board is directly influenced by the findings from the consultation phase. In addition, over the next twelve months, the Board will be in regular contact with residents, businesses and other involved agencies - and is fully committed to regularly informing and consulting about key community safety issues that impact on neighbourhoods.

### **Performance Monitoring & Governance**

The Community Safety Board is responsible for delivering actions to address the strategic themes and priorities identified within this Partnership Plan. Regular reports will be submitted to the Board and will allow partners to challenge and scrutinise the work that has been undertaken.

### **Overview & Scrutiny Sub-Committee**

The actions associated with the Plan will also be formally scrutinised through the Community Safety Overview and Scrutiny Sub-Committee which was established in 2014/15 to ensure that the Board is delivering its necessary functions linked with crime and disorder, as set out in the Local Government Act 2000 and associated regulations.

### **Community Safety Board - Partnership Plan 2016/17**

Vision 2030	"Local People realising their full potential, enjoying the best quality of life in a healthy, equal, safe, prosperous and sustainable Gateshead"								
<b>CSB</b> Vision	"Gateshead to remain a safe place to live, work and visit"								
Landscape	Northumbria Police and Crime Plan – Strategic Priorities	Increased recorded crime in Gateshead (and region)	Ongoing & emerging changes in Community Safety (including Wider Policy Landscape)	Fewer Budgets and Resources Available	Ongoing (and potential future) changes to partner agencies structures/remits	Complex and multiple needs impacting on service demand			
Our statutory functions			Behaviour adversely affecting the environmen	Drug t Misuse	Alcohol Misuse	Reducing Re-offending			
Strategic Themes 2016/17		-OFFENDING AND ASB IAND ON SERVICES		IPPORT VULNERABLE AND PERSONS	ADDRESSING KEY AND EMERGING THREATS				
Priorities	Burglary Dwelling     Violent Crime     Criminal Damage     Anti-Social Behaviour     Deliberate Secondary Fires     High Demand Locations:     (Bensham, Felling, Dunston and Teams)		Operation     Sexual     Drug-rec     Prevent Viou     and Ra	nd Sexual Abuse on Encompass Exploitation Iated Deaths olent Extremism dicalisation te Crime	Novel Psychoactive Substances <ul> <li>Cyber-related Crime</li> <li>Community Tensions</li> <li>Community Cohesion</li> <li>Serious and Organised Crime                 <ul> <li>Suicides</li> </ul> </li> <li>Continued Impact of Welfare Reform</li> </ul>				
Cross Cutting Themes	FamiliesGateshead, Early Intervention and Prevention (All Ages), Improving Community Confidence in Services, Tackling Complex and Multiple Needs Multi-Agency Safeguarding Hub (MASH), Substance Misuse (Drugs and Alcohol)Dual Diagnosis and Mental Health								
Supporting Partnerships	Local Safeguarding Children's Board, Safeguarding Adults Board, Health and Wellbeing Board, Youth Crime Management Board FamiliesGateshead Board, Licensing and Trading Standards, Dual Diagnosis and Mental Health								
Performance Measures	/ownoncervery of fairly suce invirg in their area		Proven Re-offending by You (FTEs) to Youth Justice Syste Volume: ARCH Hate Crime Referrals, Alcohol-related Violent Crim Total MARAC Cases (inc. C	on): missions, Alcohol-related Mortality, ung Offenders, First Time Entrants m, Custody of Young People. Number of Drug-related Deaths, he, OCU (Opiate and/or Crack Use), % Repeats), Total IDVA Referrals, Encompass Referrals, % Engaged	N/A No performance measures have been set for key and emerging threats section; however relevant data and information will be collected, as appropriate.				

### Who to contact to find out more?

Further information can be found on Gateshead Council's website: www.gateshead.gov.uk/safergateshead

Alternatively, Community Safety can be contacted:

**By Letter:** Community Safety Team Gateshead Council Civic Centre Regent Street Gateshead Council NE8 1HH

By Email (for general enquiries): community.safety@gateshead.gov.uk

#### By Telephone:

Page

60

0191 433 2279 (Office Hours: Monday to Friday, 9-5pm)

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